



Celplast Metallized Products Limited  
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Rev: 1

Page 1 of 1

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Approved: MJ

## ACCESSIBILITY FEEDBACK POLICY

### PURPOSE:

Celplast Metallized Products Ltd (CMP) will meet or exceed the requirements under the Accessibility for Ontarians with Disabilities Act, (the AODA) and its Regulations. Upon request, CMP will make any reasonable effort to provide, in a timely manner, accessible formats and communication supports in its feedback processes in order to ensure that these processes are accessible to persons with disabilities.

CMP will also discuss with the requesting person, the suitability of a proposed accessible format or communication support that will allow the person to provide his or her feedback.

“Accessible formats” may include, but are not limited to, large print, and recorded audio and electronic formats. “Communication supports” may include, but are not limited to, captioning, alternative and augmentative communication supports, and plain language.

\*Feedback can be made using the following methods:

### Phone contacts Monday to Friday 9am to 5pm EST

Naomi Panagapka	1-800-866-0059	Ext 233
Marc Jolicoeur	1-800-866-0059	Ext 255

**Bell Relay Services:** [http://www.bell.ca/Accessibility\\_services/Bell\\_Relay\\_service](http://www.bell.ca/Accessibility_services/Bell_Relay_service)

Voice to TTY	1-800-855-0511
TTY to Voice	711
TTY to TTY	1-800-855-1155
Mobile phone	#711

### Email contacts

<a href="mailto:Naomi@celplast.com">Naomi@celplast.com</a>
<a href="mailto:Marc@celplast.com">Marc@celplast.com</a>

### Regular mail

Celplast Metallized Products Limited 67 Commander Blvd Unit 4 Toronto, Ontario M1S 3M7 <b>Attention: CMP Plant Manager and Customer Relations</b>
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